

FOR IMMEDIATE RELEASE
January 27, 2025

Contact: Laura McElroy
813.309.3389
laura@mcelroymediagroup.com

Independent Monitor Files Third Citywide Community Survey Report

CHICAGO – Independent Monitor Maggie Hickey filed the third [Community Survey Report \(March 2024 – April 2024\)](#) with Chief Judge Rebecca Pallmeyer in the U.S. District Court for the Northern District of Illinois. The report details survey responses from a large, representative sample of Chicagoans: 1,209 randomly selected Chicagoans across all races and 424 responses of young Black men in Chicago between the ages of 18 and 25, the group that has the most frequent interactions with the Chicago Police Department (CPD). This survey, which was conducted between March 2024 and April 2024, asked about over-all police services, effectiveness, community engagement, responsiveness, trustworthiness and procedural justice, contact and interactions with the CPD, misconduct complaints and investigations, and confidence in reform. See Consent Decree ¶¶645–51.

This is the Independent Monitoring Team’s third community survey and uses the same questions as the first and second community surveys from 2020 and 2022. As a result, this report includes comparisons with the results from the [first community survey](#) (November 2019 – February 2020) and the [second community survey](#) (October 2021 – May 2022). In response to all three surveys, Young Black Men gave the CPD the lowest ratings, followed by all Black Chicagoans, Latino Chicagoans, and White Chicagoans. While still significant in the latest survey, these differences were smaller than in the first two surveys, with Black Chicagoans providing fewer negative ratings and White Chicagoans providing fewer positive ratings.

The statistically representative surveys of Chicago’s communities are one of the most important metrics of the Chicago Police Department’s reform efforts in the Consent Decree. In 2024, the CPD received a combined positive rating by over half of Chicagoans on 19 of the 54 (35%) ratings questions. See the *Independent Monitoring Team’s (IMT’s) 2024 Community Survey - Summary of Findings*, below. This is an increase from the second survey, where over half of Chicagoans gave the CPD a positive rating on only 11 of the 54 (20%) ratings questions, but a decrease from the first survey, where that applied for 20 of the 54 (37%) ratings questions. Independent Monitor Hickey notes, “Overall, the results of the latest survey reflect that community sentiments returned to comparable levels from before the 2022 downturn. While this is movement in the right direction, the results continue to demonstrate significant room for improvement.”

The Consent Decree provides the framework for the City of Chicago and the CPD to prioritize building and maintaining community trust, confidence, and partnerships for short- and long-term community and officer safety. See Consent Decree ¶16. Independent Monitor Hickey added, “One of the most noticeable changes in community sentiment from the latest survey results was that young Black men rated the CPD substantially less negatively than in previous surveys. While young Black men still rated the CPD more negatively than other groups, the IMT hopes that the improved scores are the start of a positive trend and a reflection of City and CPD efforts to improve trust.”

###

INDEPENDENT MONITORING TEAM

2024 Community Survey

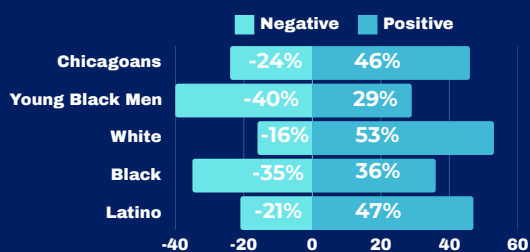
Summary of Findings

The Independent Monitoring Team (IMT) assesses the City of Chicago's compliance with the requirements of the Consent Decree. This summary describes the results of the IMT's third community survey of Chicago adults, which was conducted during the Spring of 2024.

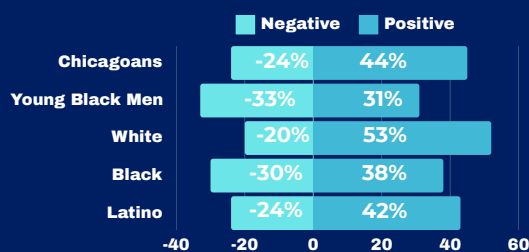
CHICAGOANS' PERCEPTIONS OF AND SATISFACTION WITH THE CPD IN 2024

Overall perception and satisfaction ratings trended down after 2020, then back up in 2024. However, as in previous surveys, the overall ratings for the CPD remain relatively low with only 47% of Chicago adults reporting that they believe the CPD is doing a good job in their neighborhood, and only 33% in Chicago as a whole.

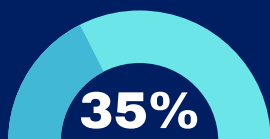
Average Positive and Negative Ratings in 2020



Average Positive and Negative Ratings in 2024



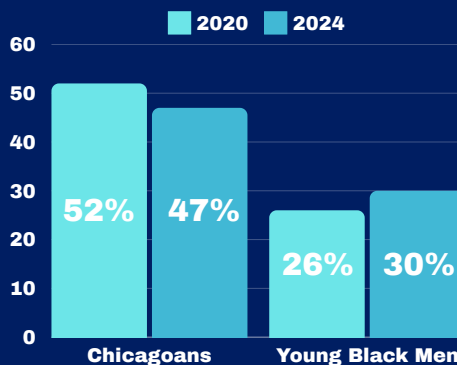
CHICAGOANS CONTINUE TO GIVE THE CPD LOW RATINGS FOR PERFORMANCE IN 2024



A majority of Chicagoans rated the CPD positively on only about one-third of questions (35%) in the 2024 survey.

CHICAGOANS' POSITIVE RATINGS OF THE CPD OVERALL

Taking everything into account, how good of a job do you think the Chicago police are doing in your neighborhood?



TRENDS BY RACE AND ETHNICITY

While Black Chicagoans and Young Black Men continue to rate the CPD lower than other Chicagoans, they rated the CPD less negatively in 2024 than in 2020. Conversely, Latino Chicagoans and White Chicagoans rated the CPD more negatively in 2024 than in 2020.

85%

On about 85% of questions, Black Chicagoans and Young Black Men rated the CPD LESS negatively in 2024

70%

On about 70% of questions, Latino Chicagoans and White Chicagoans rated the CPD MORE negatively in 2024

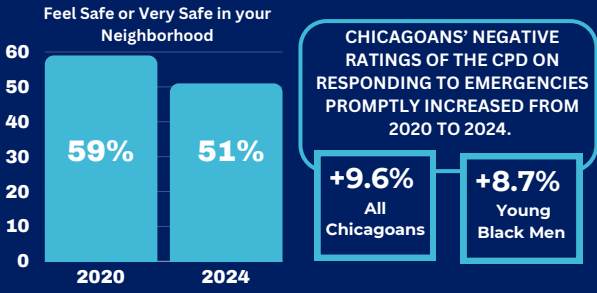
YOUNG BLACK MEN RATED THE CPD LESS NEGATIVELY AND MORE POSITIVELY IN 2024 THAN IN 2020, HOWEVER THEY STILL RATED THE CPD LOWER IN ALL TOPIC AREAS THAN CHICAGOANS OVERALL.

(for example, see overall ratings above)

RATINGS BY QUESTION GROUPS

EFFECTIVENESS

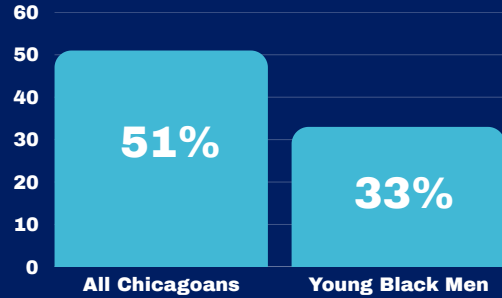
Overall, more Chicagoans felt unsafe both in their neighborhoods and in the city as a whole in 2024 as compared to 2020



Positive sentiment about questions on the CPD supporting victims, de-escalating tense situations, and whether the CPD makes neighborhoods safer all **decreased more than 10 points.**

COMMUNITY ENGAGEMENT AND RESPONSIVENESS

The proportion of Young Black Men who consider the relationship between the CPD and residents in their neighborhood to be good or very good **increased from 28% in 2020 to 33% in 2024**, however, they still rated the CPD much less positively on this question than Chicagoans overall



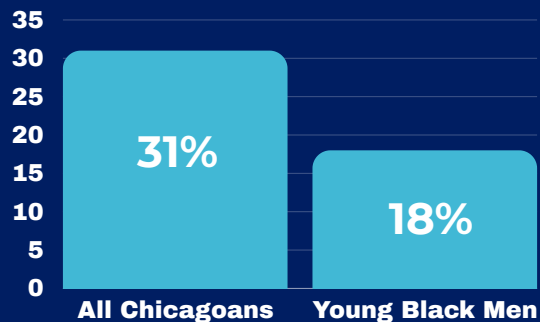
TRUSTWORTHINESS AND PROCEDURAL JUSTICE - BASED ON CONTACT

Young Black Men who had contact with the CPD in the last 12 months **rated the CPD more positively on multiple questions** related to trustworthiness and procedural justice



MISCONDUCT COMPLAINTS AND INVESTIGATIONS

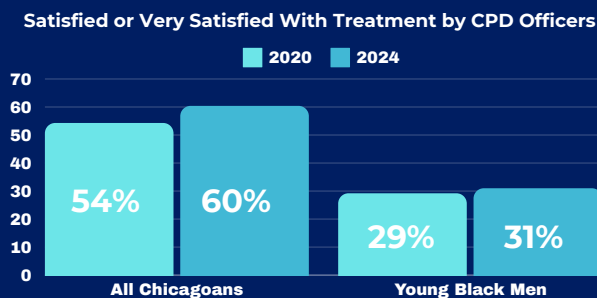
Chicagoans continue to give the CPD **low ratings for holding officers accountable for misconduct**, with less than 1/3 rating the CPD positively



Chicagoans also report low confidence in the CPD investigating complaints thoroughly

INTERACTIONS

Chicagoans' satisfaction with how they were treated by CPD officers during their most recent interaction trended more positive in 2024, but there are still disparities between the ratings of Young Black Men and All Chicagoans.



CONFIDENCE IN REFORM

Both Chicagoans overall and Young Black Men reported **low confidence that reform of the CPD will have a lasting and positive effect**

