

# INDEPENDENT MONITORING TEAM

## 2024 Community Survey

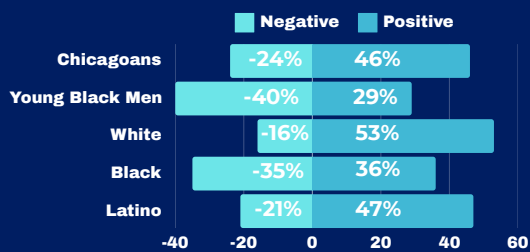
### Summary of Findings

The Independent Monitoring Team (IMT) assesses the City of Chicago's compliance with the requirements of the Consent Decree. This summary describes the results of the IMT's third community survey of Chicago adults, which was conducted during the Spring of 2024.

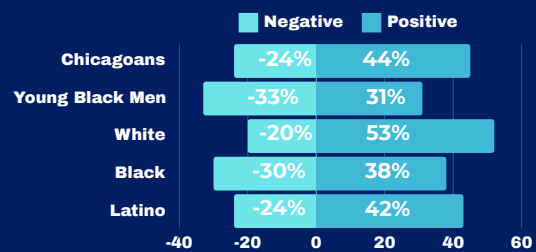
### CHICAGOANS' PERCEPTIONS OF AND SATISFACTION WITH THE CPD IN 2024

Overall perception and satisfaction ratings trended down after 2020, then back up in 2024. However, as in previous surveys, the overall ratings for the CPD remain relatively low with only 47% of Chicago adults reporting that they believe the CPD is doing a good job in their neighborhood, and only 33% in Chicago as a whole.

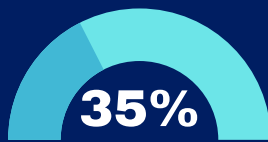
Average Positive and Negative Ratings in 2020



Average Positive and Negative Ratings in 2024



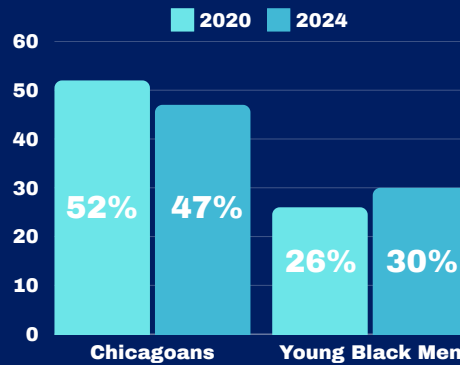
### CHICAGOANS CONTINUE TO GIVE THE CPD LOW RATINGS FOR PERFORMANCE IN 2024



A majority of Chicagoans rated the CPD positively on only about one-third of questions (35%) in the 2024 survey.

### CHICAGOANS' POSITIVE RATINGS OF THE CPD OVERALL

Taking everything into account, how good of a job do you think the Chicago police are doing in your neighborhood?



### TRENDS BY RACE AND ETHNICITY

While Black Chicagoans and Young Black Men continue to rate the CPD lower than other Chicagoans, they rated the CPD less negatively in 2024 than in 2020. Conversely, Latino Chicagoans and White Chicagoans rated the CPD more negatively in 2024 than in 2020.

85%

On about 85% of questions, Black Chicagoans and Young Black Men rated the CPD LESS negatively in 2024

70%

On about 70% of questions, Latino Chicagoans and White Chicagoans rated the CPD MORE negatively in 2024

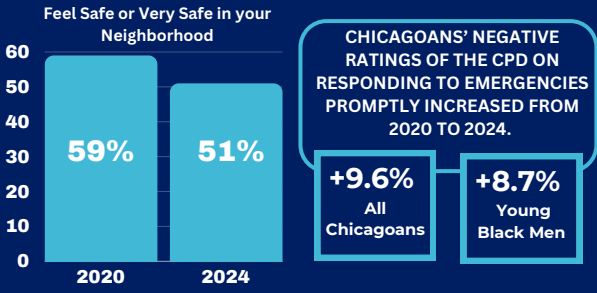
**YOUNG BLACK MEN RATED THE CPD LESS NEGATIVELY AND MORE POSITIVELY IN 2024 THAN IN 2020, HOWEVER THEY STILL RATED THE CPD LOWER IN ALL TOPIC AREAS THAN CHICAGOANS OVERALL.**

(for example, see overall ratings above)

# RATINGS BY QUESTION GROUPS

## EFFECTIVENESS

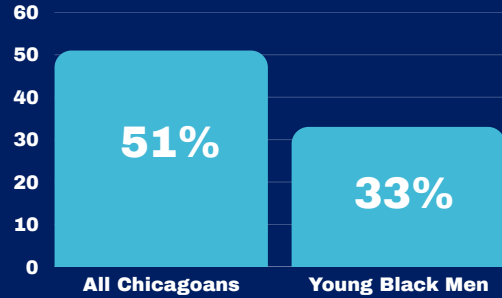
Overall, more Chicagoans felt unsafe both in their neighborhoods and in the city as a whole in 2024 as compared to 2020



Positive sentiment about questions on the CPD supporting victims, de-escalating tense situations, and whether the CPD makes neighborhoods safer all **decreased more than 10 points**.

## COMMUNITY ENGAGEMENT AND RESPONSIVENESS

The proportion of Young Black Men who consider the relationship between the CPD and residents in their neighborhood to be good or very good **increased from 28% in 2020 to 33% in 2024**, however, they still rated the CPD much less positively on this question than Chicagoans overall



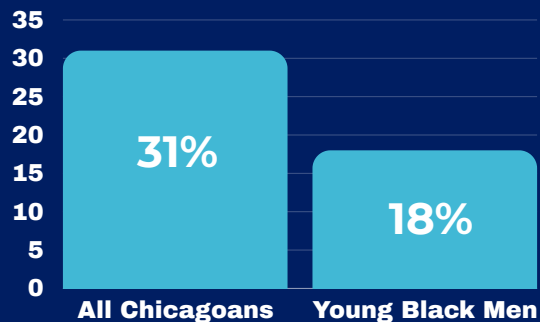
## TRUSTWORTHINESS AND PROCEDURAL JUSTICE - BASED ON CONTACT

Young Black Men who had contact with the CPD in the last 12 months **rated the CPD more positively on multiple questions** related to trustworthiness and procedural justice



## MISCONDUCT COMPLAINTS AND INVESTIGATIONS

Chicagoans continue to give the CPD **low ratings for holding officers accountable for misconduct**, with less than 1/3 rating the CPD positively

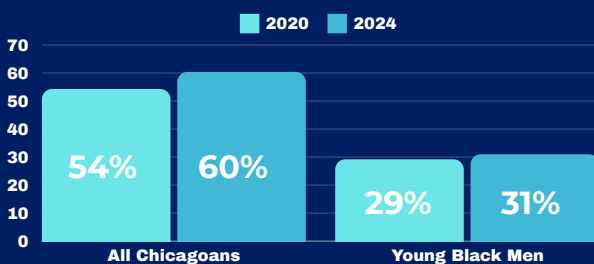


Chicagoans also report low confidence in the CPD investigating complaints thoroughly

## INTERACTIONS

Chicagoans' satisfaction with how they were treated by CPD officers during their most recent interaction trended more positive in 2024, but there are still disparities between the ratings of Young Black Men and All Chicagoans.

Satisfied or Very Satisfied With Treatment by CPD Officers



## CONFIDENCE IN REFORM

Both Chicagoans overall and Young Black Men reported **low confidence that reform of the CPD will have a lasting and positive effect**

